

[AN054]



ADVANCED
NETWORK DEVICES

Migrate IPClockWise Settings to Another PC or VM

Version 1.1

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TROUBLESHOOTING AND ADDITIONAL RESOURCES

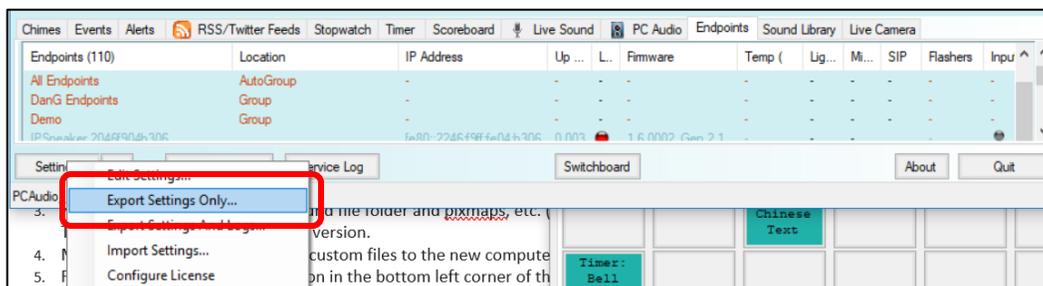
Complete Support Site with User Guides & Help: <http://www.anetdsupport.com/>
Additional App Notes: <http://www.anetdsupport.com/AppNotes>
Customer Feedback Survey: <http://www.anetdsupport.com/survey>
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OVERVIEW

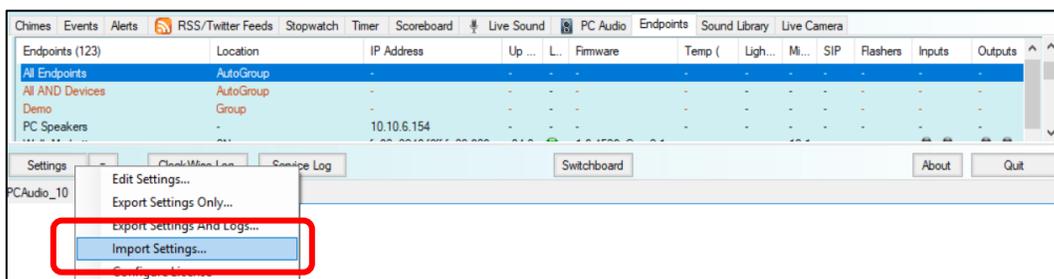
IPclockwise allows migration of settings from one computer or virtual machine (VM) to another.

MIGRATION PROCESS

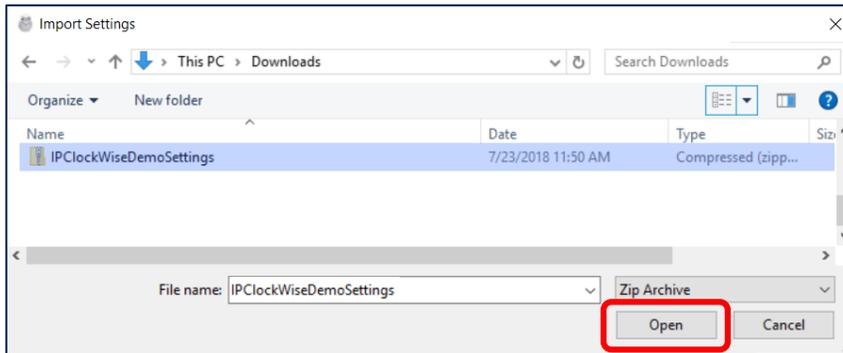
1. Right-click on the Settings UI button in the bottom left corner of the IPclockwise application window of the existing VM or computer.
2. Select *Export Settings Only...* or *Export Settings and Logs...*



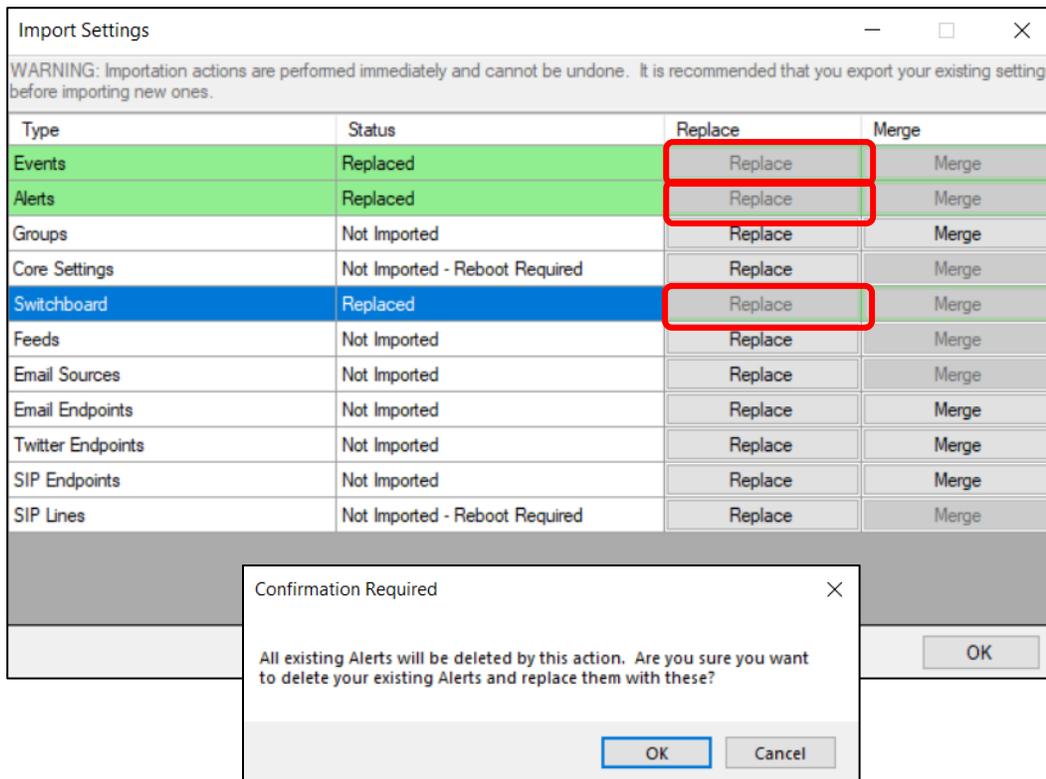
3. Manually copy the contents of Sound File folder and Pixmaps, etc. (C:/Program Data/clockwise) We will automate this step in a future version. Note: If you do not see the Program Data folder, you may need to open Windows Explorer folder options to *Show Hidden Files and Folders*.
4. Move the resulting zip folder and custom files to the new computer into the same exact directory.
5. Right-click on the Settings UI button in the bottom left corner of the application window of the new VM, and select *Import Settings*.



- Find the *Exported Settings Zip* file that you created in Step 2 above.



- In the resulting dialog box, choose Replace for each type of setting.



Type	Status	Replace	Merge
Events	Replaced	Replace	Merge
Alerts	Replaced	Replace	Merge
Groups	Not Imported	Replace	Merge
Core Settings	Not Imported - Reboot Required	Replace	Merge
Switchboard	Replaced	Replace	Merge
Feeds	Not Imported	Replace	Merge
Email Sources	Not Imported	Replace	Merge
Email Endpoints	Not Imported	Replace	Merge
Twitter Endpoints	Not Imported	Replace	Merge
SIP Endpoints	Not Imported	Replace	Merge
SIP Lines	Not Imported - Reboot Required	Replace	Merge

Confirmation Required

All existing Alerts will be deleted by this action. Are you sure you want to delete your existing Alerts and replace them with these?

OK Cancel

You also have the option to Merge each particular settings import with your current settings. This options enables your current settings and any changes to the new VM or computer to remain in place after importing these settings.

- Click *OK*. IPclockwise will restart and everything will be identical to the previous VM.