



ADVANCED
NETWORK DEVICES

Clockwise Campus SIP Integration

Version 2.1

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U.S.A

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Static Electric Warning



TROUBLESHOOTING AND ADDITIONAL RESOURCES

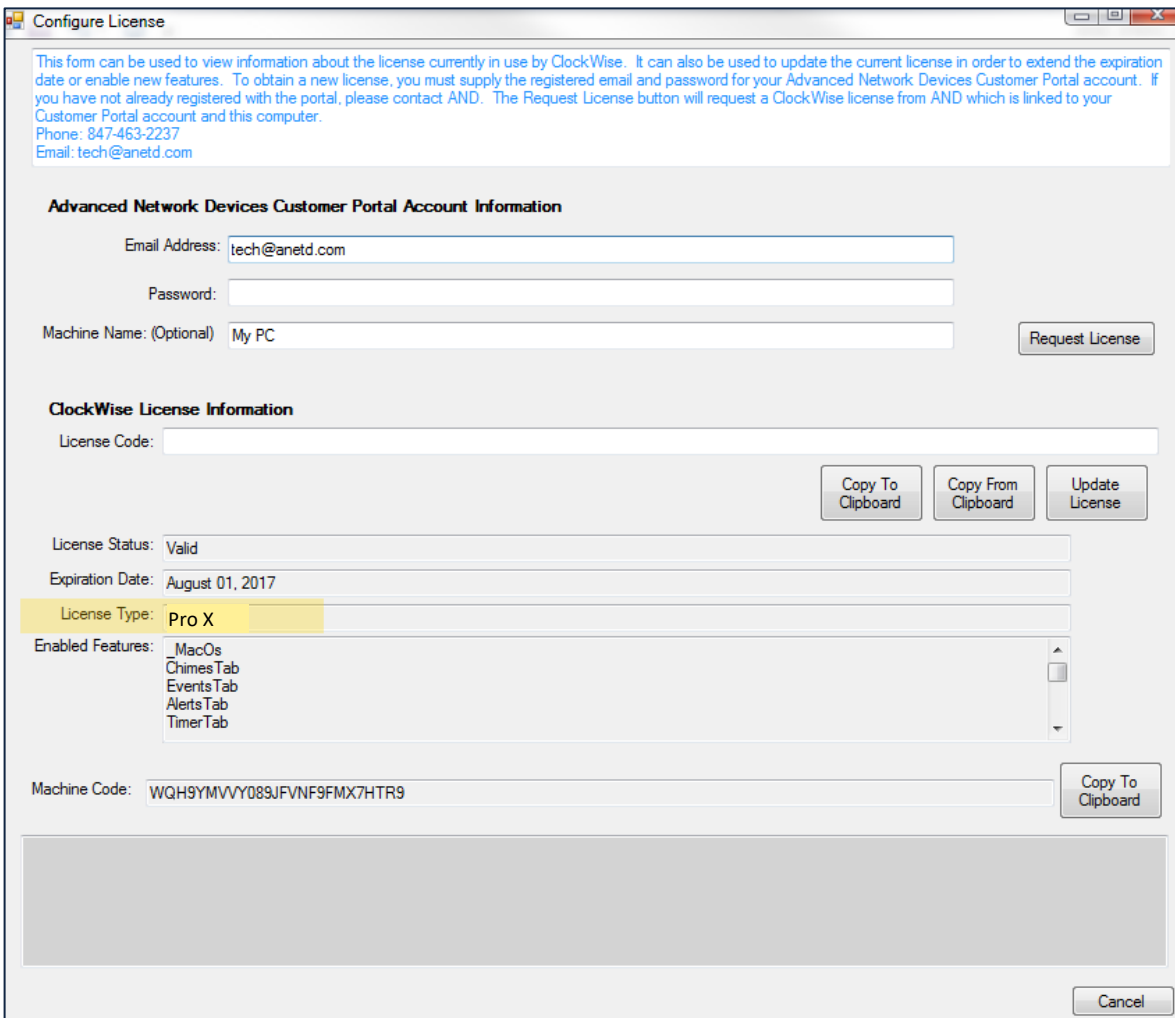
User Support: <https://www.anetd.com/user-support/>
Technical Resources: <https://www.anetd.com/users-support/technical-resources/>
AND Legal Disclaimer: <https://www.anetd.com/legal>

OVERVIEW

IP devices from AND will register as a SIP endpoint on a SIP server. For additional functionality, ClockWise Campus now features the capability to integrate with a SIP server. This guide will describe how to register ClockWise Campus as a SIP extension and configure pre-defined alerts that can trigger via dial codes, as well as how to setup SIP paging.

To gain access to this functionality, you must configure the ClockWise Campus software with a Pro X license. To verify your current license type in use, right-click on the *Clockwise Settings* button, and click on *Configure License* to see the dialog box below.

For more information on how to obtain an Extended license, please contact Advanced Network Devices support. Email to support@anetd.com or call 847-463-2237.



Configure License

This form can be used to view information about the license currently in use by ClockWise. It can also be used to update the current license in order to extend the expiration date or enable new features. To obtain a new license, you must supply the registered email and password for your Advanced Network Devices Customer Portal account. If you have not already registered with the portal, please contact AND. The Request License button will request a ClockWise license from AND which is linked to your Customer Portal account and this computer.
Phone: 847-463-2237
Email: tech@anetd.com

Advanced Network Devices Customer Portal Account Information

Email Address: tech@anetd.com
Password:
Machine Name: (Optional) My PC Request License

ClockWise License Information

License Code:
Copy To Clipboard Copy From Clipboard Update License

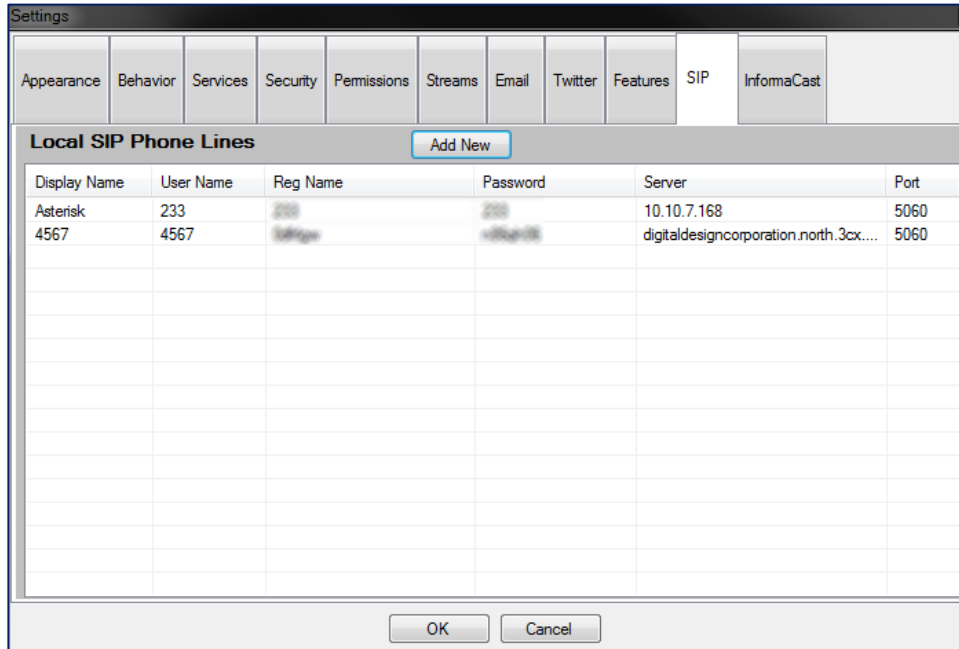
License Status: Valid
Expiration Date: August 01, 2017
License Type: Pro X
Enabled Features: MacOS, ChimesTab, EventsTab, AlertsTab, TimerTab

Machine Code: WQH9YMMVVY089JFVNF9FMX7HTR9 Copy To Clipboard

Cancel

REGISTRATION

Once configuring the license correctly as described above, you must register ClockWise Campus to a SIP server. We offer support for Cisco, 3CX, Avaya, ShoreTel, Asterisk, and many others. Click the ClockWise Campus *Settings* button, and select the **SIP** tab.

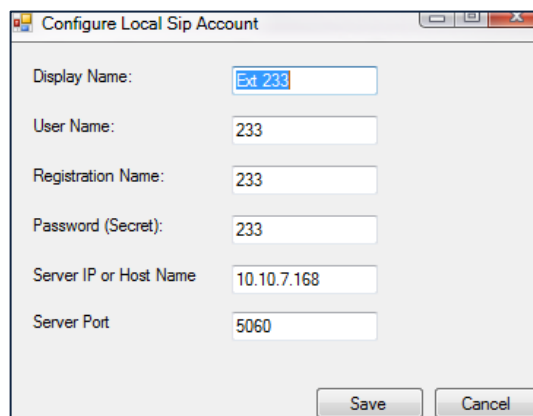


The screenshot shows the 'Settings' window with the 'SIP' tab selected. Below the tab bar is a section titled 'Local SIP Phone Lines' with an 'Add New' button. A table lists existing SIP lines:

Display Name	User Name	Reg Name	Password	Server	Port
Asterisk	233	233	233	10.10.7.168	5060
4567	4567	4567	4567	digitaldesigncorporation.north.3cx....	5060

At the bottom of the window are 'OK' and 'Cancel' buttons.

Click on *Add New* at the top, and configure the SIP account information as detailed below.



The 'Configure Local Sip Account' dialog box contains the following fields:

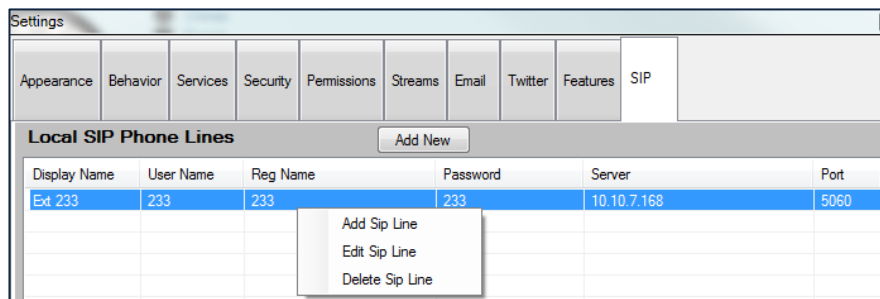
- Display Name: Ext 233
- User Name: 233
- Registration Name: 233
- Password (Secret): 233
- Server IP or Host Name: 10.10.7.168
- Server Port: 5060

'Save' and 'Cancel' buttons are at the bottom right.

- Display Name
Friendly name to identify the extension in the ClockWise Campus *Settings* list.
- User Name
Login ID for the SIP server, which typically matches the Extension number to dial to reach the ClockWise Campus software.

- Registration Name
Used for authentication with the SIP server.
- Password
Used for authentication with the SIP server.
- Server IP or Host Name
IP address or DNS Host Name where the SIP server resides.
- Server Port
Communications port for all SIP traffic between ClockWise Campus and the SIP software. (Default = 5060)

Select the *Save* button to commit the account information to the list of *Local SIP Phone Lines*. The user can then right-click on this existing SIP identity to Add, Edit or Delete that line.



Click *OK* on the *Settings* dialog box to process the changes. The user should immediately see a successful registration reported to the Status bar at the bottom of the ClockWise Campus main window, as well as an entry in the Log file.

Event:15 Nov 2016 09:51:26: Registration Succeeded!. Line: 233@10.10.7.168:5060. State: RegistrationSucceeded.

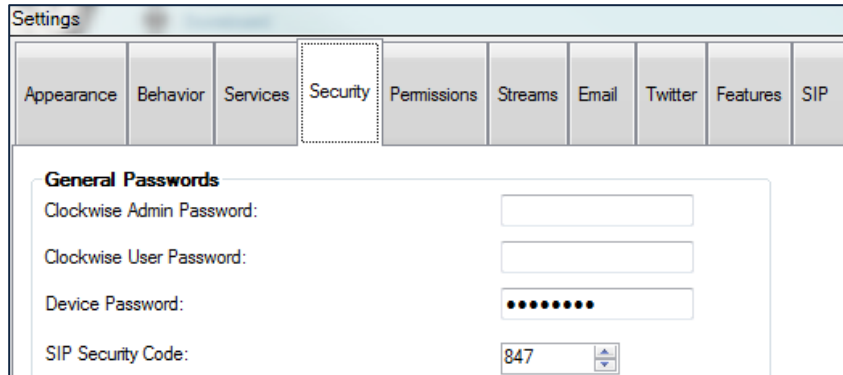
Event Log		
Type	Time	Message
Event	15 Nov 2016 09:51:26:	Registration Succeeded!. Line: 233@10.10.7.168:5060. State: RegistrationSucceeded.

If registration does not succeed, first open up the *SIP Settings* to verify it includes correct information. Then, check your PBX software to ensure correct setup of the extension.

Note: The ClockWise Campus software supports only two SIP Phone Lines at any given time.

SECURITY SETTINGS

When dialing ClockWise Campus, the caller will receive a prompt for a security code. Define this code in ClockWise Campus *Settings* under the **Security** tab. Enter a numeric value in the *SIP Security Code* field, and press *OK* to save the changes. (Default = 847)



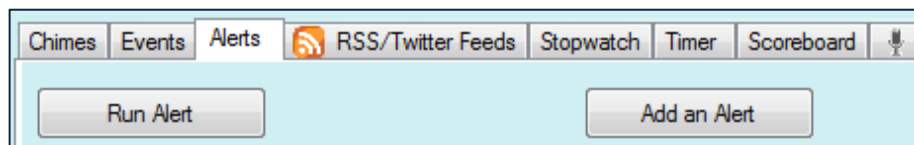
The screenshot shows the 'Settings' window with the 'Security' tab selected. Under the 'General Passwords' section, there are four fields: 'Clockwise Admin Password:', 'Clockwise User Password:', 'Device Password:', and 'SIP Security Code:'. The 'SIP Security Code' field contains the value '847'.

If the caller enters a correct security code, ClockWise Campus will authorize the user and prompt for a trigger code, which activates an alert as described in the next section. If the caller enters an incorrect security code, ClockWise Campus will read back the number dialed, to allow the user to enter another code.

CREATING ALERTS

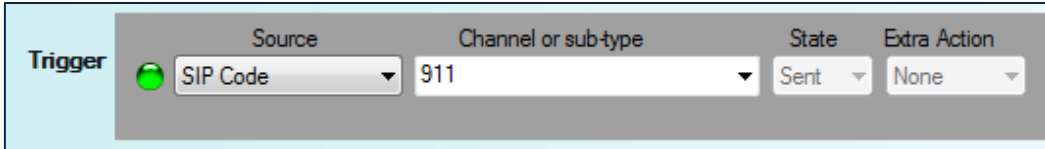
The ClockWise Campus SIP registration allows for triggering most functions within the software and sending audio/text to AND endpoints. This section will describe how to create those pre-defined alerts.

Go to the **Alerts** tab in the main ClockWise Campus window, and click on the *Add an Alert* button (see



below).

This brings up a dialog box which allows the user to setup all functions to trigger. Configure all desired options within the Alert, then look for the dark gray Trigger section. Use the drop-down menu to choose "SIP Code" as the *Source*, and type or select a numeric value in the *Channel or sub-type* field, which will define the code to dial to activate this alert (see below).



Note: *State* and *Extra Action* will show as disabled for this Trigger Source type.

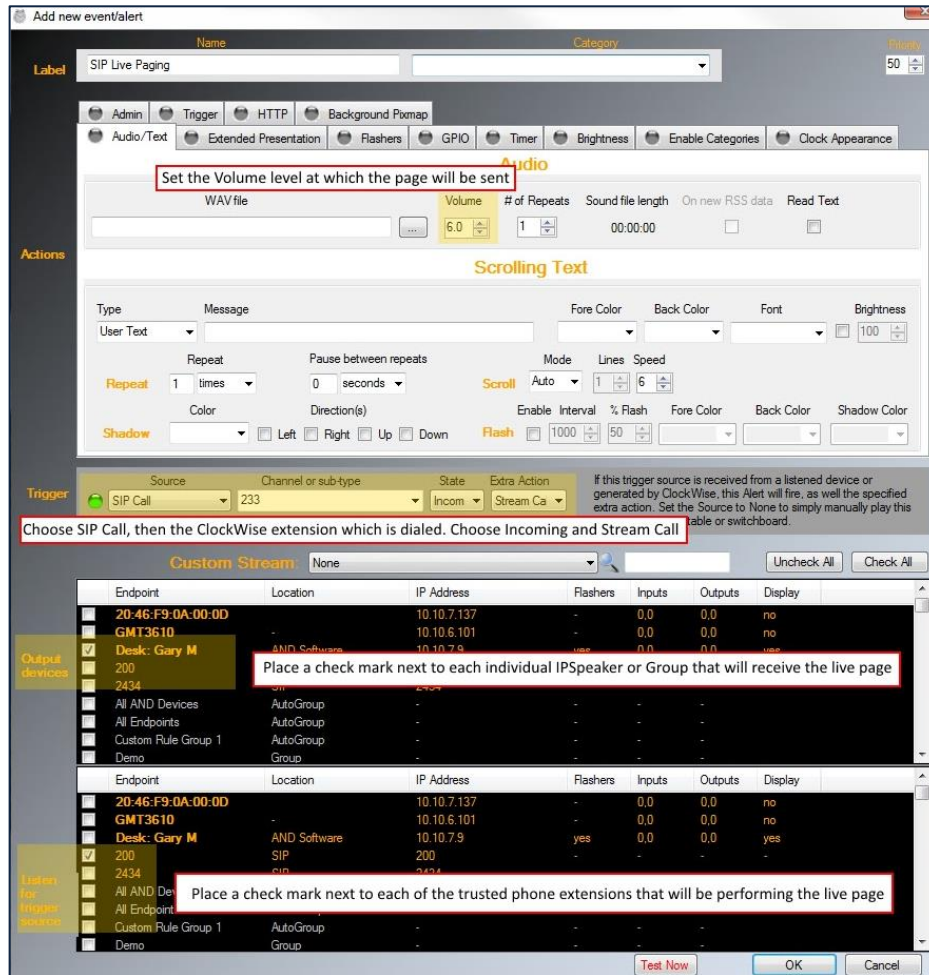
Click *OK* to save the Alert. You can make multiple alerts with the same SIP trigger code. Any and all alerts that match the dialed code will activate simultaneously.

SIP PAGING

To arrange SIP paging using ClockWise Campus:

- 1) Go to the **Endpoints** tab, and click the *Add New Endpoint* button near the top of the list.
- 2) Click *Add SIP Device*, and enter the extension number for the caller performing the live page.
- 3) Click *Save*, and this SIP endpoint will appear in your list.

- 4) Create an Alert to facilitate the live page through ClockWise Campus as shown below.



Add new event/alert

Name: SIP Live Paging **Category:**

Label: SIP Live Paging **Priority:** 50

Actions:

Audio: Set the Volume level at which the page will be sent. WAV file: [] Volume: 6.0 # of Repeats: 1 Sound file length: 00:00:00 On new RSS data: [] Read Text: []

Scrolling Text:

Type: User Text Message: [] Fore Color: [] Back Color: [] Font: [] Brightness: 100

Repeat: 1 times Pause between repeats: 0 seconds Mode: Auto Lines: 6 Speed: []

Color: [] Direction(s): [] Enable: [] Interval: 1000 % Flash: 50 Fore Color: [] Back Color: [] Shadow Color: []

Trigger: Source: SIP Call Channel or sub-type: 233 State: Incom Extra Action: Stream Ca

Choose SIP Call, then the ClockWise extension which is dialed. Choose Incoming and Stream Call

Custom Stream: None Uncheck All Check All

Endpoint	Location	IP Address	Flashers	Inputs	Outputs	Display
20-46-F9-0A-00-0D		10.10.7.137	-	0.0	0.0	no
GMT3610		10.10.6.101	-	0.0	0.0	no
Desk: Gary M	AND Software	10.10.7.9	-	0.0	0.0	yes
200			-	0.0	0.0	-
2434			-	0.0	0.0	-
All AND Devices	AutoGroup	-	-	-	-	-
All Endpoints	AutoGroup	-	-	-	-	-
Custom Rule Group 1	AutoGroup	-	-	-	-	-
Demo	Group	-	-	-	-	-

Output devices:

Listen for incoming streams:

Test Now OK Cancel

At this point, you can dial the extension assigned to ClockWise Campus from a SIP phone and you will be prompted to speak. (Note: depending on network latency there may be a brief delay before be prompted to speak on the handset of the SIP Phone.)

CALLING CLOCKWISE CAMPUS

Use any SIP phone registered to the same server as ClockWise Campus to dial the extension configured in the Registration section above. ClockWise Campus will immediately answer and prompt the caller for the SIP security code (as configured in the Security Settings section above), followed by the # symbol. The caller does not need to wait for the voice prompt to complete before entering the security code. If incorrect, ClockWise Campus will prompt the caller to try again. If correct, ClockWise Campus will prompt the caller to enter the SIP Trigger code followed by the # symbol, which will activate alerts configured in the Creating Alerts section above.

ClockWise Campus will accept codes whether or not they have a corresponding alert, and then prompt the caller if they wish to enter in additional SIP trigger codes. The caller may hang up at this point to free up ClockWise Campus to accept another call.

WINDOWS TEXT TO SPEECH (OPTIONAL)

ClockWise Campus uses the default Windows Text to Speech voice selection for all SIP interactions and user prompts. If desired, the user may navigate to the Windows Control Panel to choose a different voice. Options may vary depending upon the version of the operating system running on the ClockWise Campus computer.

